- (2) The hearing official's findings, analysis, and conclusions regarding objections raised to the existence or amount of the debt;
- (3) The rate of wage withholding under the order, if you objected that withholding the amount proposed in the garnishment notice would cause an extreme financial hardship; and
- (4) An explanation of your rights under this part for reconsideration of the decision.
- (b) The hearing official's decision is the final action of the Secretary for the purposes of judicial review under the Administrative Procedure Act (5 U.S.C. 701 *et seq.*).

(Authority: 31 U.S.C. 3720D)

### § 34.18 Issuance of the wage garnishment order.

- (a)(1) If you fail to make a timely request for a hearing, we issue a garnishment order to your employer within 30 days after the deadline for timely requesting a hearing.
- (2) If you make a timely request for a hearing, we issue a withholding order within 30 days after the hearing official issues a decision to proceed with garnishment.
- (b)(1) The garnishment order we issue to your employer is signed by an official of the Department designated by the Secretary.
- (2) The designated official's signature may be a computer-generated facsimile.
- (c)(1) The garnishment order contains only the information we consider necessary for your employer to comply with the order and for us to ensure proper credit for payments received from your employer.
- (2) The order includes your name, address, and social security number, as well as instructions for withholding and information as to where your employer must send the payments.
- (d)(1) We keep a copy of a certificate of service indicating the date of mailing of the order.
- (2) We may create and maintain the certificate of service as an electronic

(Authority: 31 U.S.C. 3720D)

## §34.19 Amounts to be withheld under a garnishment order.

- (a)(1) After an employer receives a garnishment order we issue, the employer must deduct from all disposable pay of the debtor during each pay period the amount directed in the garnishment order unless this section or §34.20 requires a smaller amount to be withheld.
- (2) The amount specified in the garnishment order does not apply if other law, including this section, requires the employer to withhold a smaller amount.
- (b) The employer must comply with our garnishment order by withholding the lesser of—
- (1) The amount directed in the garnishment order; or—
- (2) The amount specified in 15 U.S.C. 1673(a)(2) (Restriction on Garnishment); that is, the amount by which a debtor's disposable pay exceeds an amount equal to 30 times the minimum wage. (See 29 CFR 870.10.)

(Authority: 31 U.S.C. 3720D)

## § 34.20 Amount to be withheld under multiple garnishment orders.

If a debtor's pay is subject to several garnishment orders, the employer must comply with our garnishment order as follows:

- (a) Unless other Federal law requires a different priority, the employer must pay us the amount calculated under §34.19(b) before the employer complies with any later garnishment orders, except a family support withholding order.
- (b) If an employer is withholding from a debtor's pay based on a garnishment order served on the employer before our order, or if a withholding order for family support is served on an employer at any time, the employer must comply with our garnishment order by withholding an amount that is the smaller of—
- (1) The amount calculated under §34.19(b); or
- (2) An amount equal to 25 percent of the debtor's disposable pay less the amount or amounts withheld under the garnishment order or orders with priority over our order.

#### § 34.21

- (c)(1) If a debtor owes more than one debt arising from a program we administer, we may issue multiple garnishment orders.
- (2) The total amount withheld from the debtor's pay for orders we issue under paragraph (c)(1) of this section does not exceed the amounts specified in the orders, the amount specified in §34.19(b)(2), or 15 percent of the debtor's disposable pay, whichever is smallest.
- (d) An employer may withhold and pay an amount greater than that amount in paragraphs (b) and (c) of this section if the debtor gives the employer written consent.

(Authority: 31 U.S.C. 3720D)

#### § 34.21 Employer certification.

- (a) Along with a garnishment order, we send to an employer a certification in a form prescribed by the Secretary of the Treasury.
- (b) The employer must complete and return the certification to us within the time stated in the instructions for the form.
- (c) The employer must include in the certification information about the debtor's employment status, payment frequency, and disposable pay available for withholding.

(Authority: 31 U.S.C. 3720D)

#### § 34.22 Employer responsibilities.

- (a)(1) Our garnishment order indicates a reasonable period of time within which an employer must start withholding under the order.
- (2) The employer must promptly pay to the Department all amounts the employer withholds according to the order.
- (b) The employer may follow its normal pay and disbursement cycles in complying with the garnishment order.
- (c) The employer must withhold the appropriate amount from the debtor's wages for each pay period until the employer receives our notification to discontinue wage garnishment.
- (d) The employer must disregard any assignment or allotment by an employee that would interfere with or prohibit the employer from complying with our garnishment order, unless that assignment or allotment was

made for a family support judgment or order.

(Authority: 31 U.S.C. 3720D)

#### § 34.23 Exclusions from garnishment.

- (a) We do not garnish your wages if we have credible evidence that you—
- (1) Were involuntarily separated from employment; and
- (2) Have not yet been reemployed continuously for at least 12 months.
- (b) You have the burden of informing us of the circumstances surrounding an involuntary separation from employment.

(Authority: 31 U.S.C. 3720D)

# §34.24 Claim of financial hardship by debtor subject to garnishment.

- (a) You may object to a proposed garnishment on the ground that withholding the amount or at the rate stated in the notice of garnishment would cause financial hardship to you and your dependents. (See §34.7)
- (b) You may, at any time, object that the amount or the rate of withholding which our order specifies your employer must withhold causes financial hardship.
- (c)(1) We consider an objection to an outstanding garnishment order and provide you an opportunity for a hearing on your objection only after the order has been outstanding for at least six months.
- (2) We may provide a hearing in extraordinary circumstances earlier than six months if you show in your request for review that your financial circumstances have substantially changed after the notice of proposed garnishment because of an event such as injury, divorce, or catastrophic illness.
- (d)(1) You bear the burden of proving a claim of financial hardship by a preponderance of the credible evidence.
- (2) You must prove by credible documentation—
- (i) The amount of the costs incurred by you, your spouse, and any dependents, for basic living expenses; and
- (ii) The income available from any source to meet those expenses.
- (e)(1) We consider your claim of financial hardship by comparing—